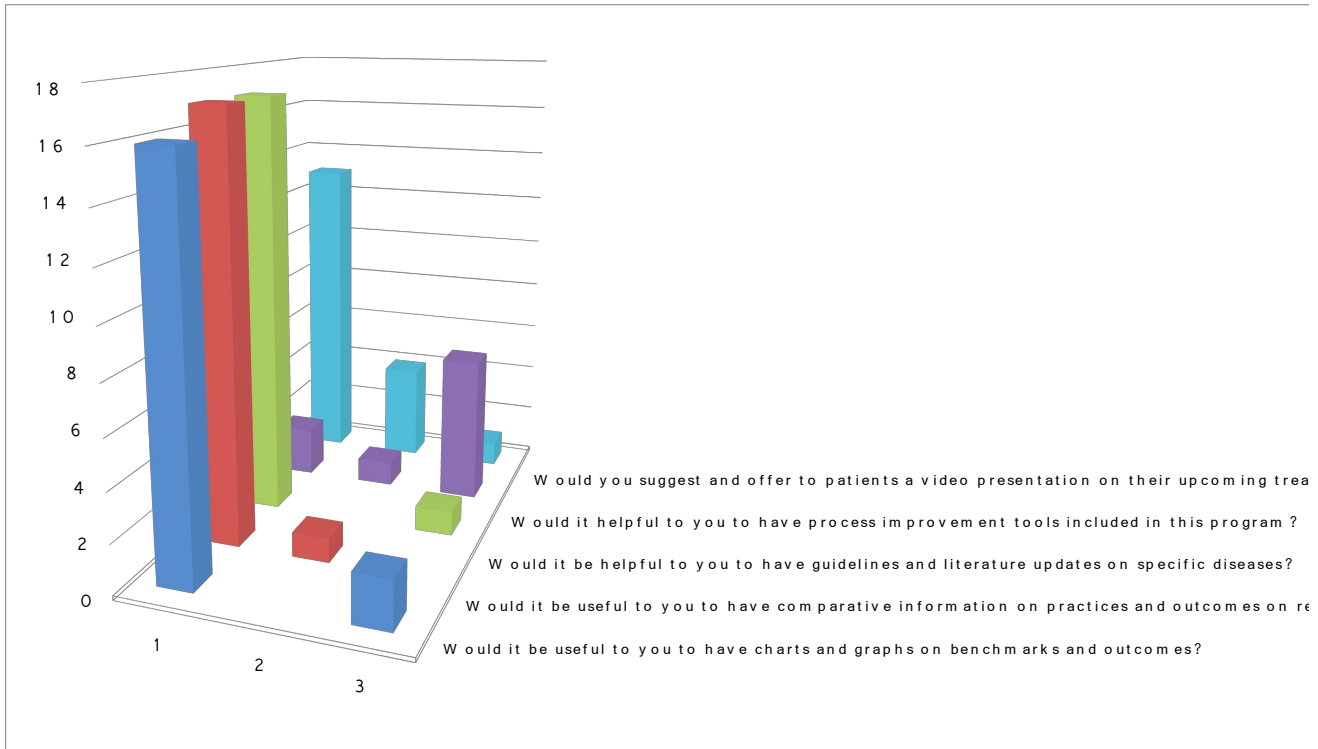


Physicians' Questionnaire:

Question	yes
Would it be useful to you to have charts and graphs on benchmarks and outcomes?	16
Would it be useful to you to have comparative information on practices and outcomes on regional	17
Would it be helpful to you to have guidelines and literature updates on specific diseases?	17
Would it helpful to you to have process improvement tools included in this program?	2
Would you suggest and offer to patients a video presentation on their upcoming treatment?	13



no	don't know
	2
1	
	1
1	6
4	1

investment?

regional and national

Patients' Questionnaire:

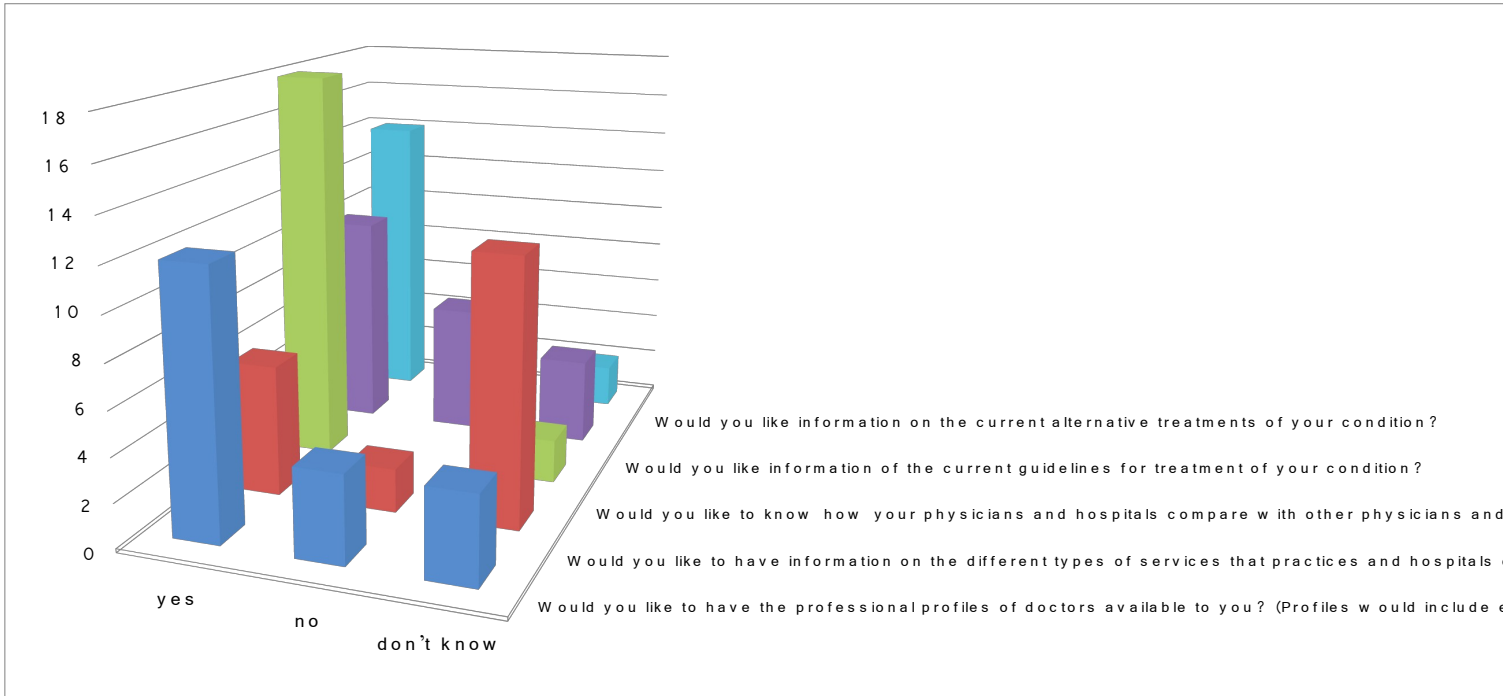
Would you like to have the professional profiles of doctors available to you? (Profiles would include education, experience, etc.)

Would you like to have information on the different types of services that practices and hospitals offer?

Would you like to know how your physicians and hospitals compare with other physicians and hospitals?

Would you like information of the current guidelines for treatment of your condition?

Would you like information on the current alternative treatments of your condition?



RESPONDERS: #20

yes	no	don't know
12	4	4
6	2	12
18		2
10	6	4
14	4	2

hospitals

offer?

education, experience, years in p